

# PM Capital - PRIVACY POLICY (WEBSITE VERSION)

Version:

Issue: July 2017

**Issued by:** PM Capital Limited

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Registered address: Level 27, 420 George Street

Sydney NSW 2000

# Privacy of your personal information

# About this policy

PM Capital Limited ("PM Capital", "we") acts as the Responsible Entity for several managed investment schemes (collectively the 'Schemes') and various external mandates.

PM Capital recognises the importance of, and is committed to, protecting the privacy of individuals when handling their personal information. We consider that our behaviour in relation to privacy to be a reflection of our commitment to meeting high compliance and ethical standards.

The PM Capital Privacy Policy ('Policy') explains in an open and transparent manner how PM Capital will collect, hold, use, disclose, protect and otherwise handle our clients' personal information in accordance with the Australian Privacy Principles contained in the Privacy Act 1988 (Cth).

When you provide PM Capital with personal information you consent to its use, disclosure and handling of your personal information in accordance with this Privacy Policy as amended from time to time.

A copy of this Policy it is available for download from our website at www.PM Capital.com.au, or a copy of the Policy can be obtained from us (free of charge) on request. Should you require a copy of this policy it is available for download or we can post you a copy at your request.

We may update this Privacy Policy from time to time to take into account changes in our practices for the handling of personal information, or to relevant legislation, by publishing an amended Privacy Policy on our Website. You should regularly review the most recent version of this Privacy Policy available on our Website.

#### 1. THE AUSTRALIAN PRIVACY PRINCIPLES

The Australian Privacy Principles (APPs), which are contained in schedule 1 of the Privacy Act 1988 (Privacy Act), outline how PM Capital must handle, use and manage personal information.

While the APPs are not prescriptive, PM Capital takes such steps as are reasonable in the circumstances to implement practices, procedures and systems relating to its business functions or activities that:

- (a) will ensure that PM Capital complies with the Australian Privacy Principles and a registered APP code (if any) that binds us; and
- (b) will enable PM Capital to deal with inquiries or complaints from individuals about our compliance with the Australian Privacy Principles or such a code.

#### The APPs cover:

- the open and transparent management of personal information including having a privacy policy;
- an individual having the option of transacting anonymously or using a pseudonym where practicable;
- the collection of solicited personal information and receipt of unsolicited personal information including giving notice about collection;
- how personal information can be used and disclosed (including overseas);
- maintaining the quality of personal information;
- keeping personal information secure;
- right for individuals to access and correct their personal information.

There are also separate APPs that deal with the use and disclosure of personal information for the purpose of direct marketing (APP 7), cross-border disclosure of personal information (APP 8) and the adoption, use and disclosure of government related identifiers (APP 9).

#### 1.1 What is personal information?

Personal information means information or an opinion about an identified individual, or an individual who is reasonably identifiable:

- (a) whether the information or opinion is true or not; and
- (b) whether the information or opinion is recorded in a material form or not.

Note: Section 187LA of the Telecommunications (Interception and Access) Act 1979 extends the meaning of personal information to cover information kept under Part 5-1A of that Act.

# 2. PERSONAL INFORMATION COLLECTED AND HELD

PM Capital collects personal information directly from you (and/or through our intermediaries) for the purposes of providing to you our investment services and products.

The kinds of personal information that we may collect and hold includes:

- your name;
- place and date of birth;
- tax file number (and other international tax numbers, and residency details);
- email address;
- home address;
- telephone number(s);
- the source of your funds/monies;
- bank account details.

Where you do not provide us with some or all of your personal information that we request then we may not be able to provide you with our products or services.

PM Capital may hold personal information collected in both physical and electronic storage facilities including paper-based files and computer databases.

Electronic records are maintained by a cloud hosting service provider or other third party storage or server provider. All such personal information is maintained with in the effective control of PM Capital. We have arrangements which require third party service providers to maintain the security of the information and we take reasonable steps to protect the privacy and security of that information, however, we are not liable for any unauthorised access or use of that information.

# 2.1 How is personal information collected?

Personal information may be collected by a variety of means, including by provision of completed Application Forms for our Schemes, in person, by telephone, letter, facsimile, or email. We may also collect personal information by subscribing to, or purchasing, marketing databases.

#### 2.2 Internet and electronic data capture

PM Capital may use cookies, web beacons or similar technologies to collect de-identified information about your visits to our website www.pmcapital.com.au ("Website") for the purpose of improving your experience browsing our Website. As an example, should you visit our Website PM Capital may collect information about your operating system, browser type, pages accessed, documents downloaded, any previous visits, any referring website, including dates and times.

If you disable cookies in your browsers our website may not operate as it should.

Our online enquiry form on our Website also collects the personal information you enter. This information is used for the sole purpose of answering your enquiry.

#### 3. HOW PERSONAL INFORMATION IS USED AND DISCLOSED

PM Capital may use and disclose personal information collected and stored to enable us to provide the financial services and products to you and for other related legal purposes. Accordingly, we may need to disclose your personal information to others, as follows:

- related entities: to related entities of PM Capital;
- your financial adviser or your service providers: to your agent, nominated financial adviser or service providers, with your permission;
- service providers under contract: who help with our financial services business operations included
  archival, auditing, legal, business consulting, banking, payment, delivery, data storage, data
  processing, data analysis, fund administration, registry, mailing, marketing, research, investigation,
  insurance, brokerage, maintenance, website and technology services where we engage such
  services providers, our contracts provide that they may only use your personal information in
  connection with the services they perform for us;
- law enforcement, government agencies or other third parties as required by law: when we need to
  comply with law or credit card rules, or when we believe that the disclosure of personal information
  is necessary to prevent harm or financial loss, to report suspected illegal activity or to investigate
  contraventions of our loan arrangements; and
- credit bureaus, credit reporting agencies and collection agencies: to verify your identity by everification, or to obtain information about your source of funds.

# 3.1 Disclosure to overseas recipients

From time to time, PM Capital may disclose personal information to overseas recipients. These recipients may be in other countries where laws in relation to the processing of personal information are not consistent with the APPs or the Privacy Act.

Nevertheless, under in APP 8.1 we are generally required to implement reasonable steps to ensure that an overseas recipient does not breach the APPs. In this regard we will enter into an enforceable contractual arrangement with the overseas recipient that requires the recipient to handle the personal information in accordance with the APPs (other than APP 1).

While PM Capital may take steps to try and ensure that these third parties do not breach the APPs in relation to your personal information, the overseas recipient may breach the *Privacy Act* and/or the Privacy Principles and this may be due to that countries own laws.

By providing us with your personal information you accept that we may make disclosures to overseas recipients on this basis.

#### 3.2 Disclosure by approval

We will only use or disclose your information for the particular purpose for which it was collected, unless an exception applies. Exceptions include:

- you have consented to a secondary use or disclosure;
- you would reasonably expect the use or disclosure, and that is related to the primary purpose of collection or, in the case of sensitive information, directly related to the primary purpose;
- the use disclosure of the personal information is required or authorised by or under an Australian law or a court/tribunal order;
- a permitted general situation exists in relation to the secondary use or disclosure of the personal information by the us;
- we reasonably believe that the use or disclosure is reasonably necessary for one or more enforcement related activities conducted by, or on behalf of, an enforcement body.

Under APP 8.27, PM Capital may disclose personal information to an overseas recipient without complying with APP 8.1 where:

- we expressly inform you that if they consent to the disclosure, this principle will not apply, and
- you consent to the disclosure.

#### 4. PROTECTING YOUR PERSONAL INFORMATION

PM Capital takes all reasonable steps to protect your personal information it holds from misuse, interference and loss, and from unauthorised access, modification or disclosure using both physical and electronic security measures.

By providing us with your personal information by email, over the Internet, you accept that such information will be transmitted at your own risk as the security of such information cannot be guaranteed.

# 5. RETENTION OF PERSONAL INFORMATION

As required by APP 11.2, we take reasonable steps to destroy or permanently de-identify personal information if it is no longer needed for any purpose for which the information may be used or disclosed under the Privacy Act.

Despite this we are further obligated under the Corporations Act (2001) (Cwth) to keep financial records for at least 7 years after the transactions covered by the records are completed. Accordingly, client records are retained for the period required (being at least 7 years) to allow us to satisfy our obligations under the Corporations Act.

# 6. ACCESS, CORRECTION AND COMPLAINTS

You may contact PM Capital during normal business hours to request that we provide you with access to any of your personal information held by us. We will deal with your request to provide access to your personal information within 30 days as required by this Policy and law. You should promptly notify PM Capital if you become aware that any of your personal information held is inaccurate, out-of-date, incomplete, irrelevant or misleading.

If you have any concerns about whether PM Capital has complied with this Policy, or the Privacy Act, please contact us as follows:

Compliance Manager PM Capital Limited

Address: Level 27, 420 George Street

Sydney NSW 2000

Email: PMCapital@PMCapital.com.au

Telephone: +612 8243 0888 Fax: +612 8243 0880

Our Compliance Manager will investigate your complaint and advise you of the outcome. If you are not satisfied with our response you can complain to the Office of the Australian Information Commissioner as follows:

The Privacy Commissioner
Office of the Australian Information Commissioner

Post: GPO Box 5218

Sydney NSW 2001

Email: enquiries@oaic.gov.au

Telephone: 1300 363 992 (within Australia only)

Fax: +61 2 9284 9666